R-2621 202/273-1991 www.nlrb.gov

NLRB'S WEBSITE IS ONE OF THE BEST IN THE FEDERAL GOVERNMENT

The National Labor Relations Board's website (www.nlrb.gov) was recognized as one of the five best in the Federal Government by the National Security Archive (NSA), a nongovernmental research institute and library located at George Washington University. The other four outstanding websites are those of the Department of Justice, the Department of Education, the Federal Trade Commission, and the National Aeronautics and Space Administration.

The NSA audited the websites of 158 agencies, including the NLRB, to determine their compliance with the 1996 Congressional amendment to the Freedom of Information Act (FOIA) that required agencies to put more public information on their web sites. Following the audit, the NSA rated the NLRB website as an "E-STAR" stating, "Excellent navigation scheme. Site is well organized and very easy to follow. Good guidance. Electronic reading room with a lot of available information." The full text of the NSA report dated March 12, 2007 may be found at: http://www.gwu.edu/~nsarchiv/NSAEBB/NSAEBB216/e-foia audit report.pdf

In a statement, Chairman Robert J. Battista said:

One of my main goals as NLRB Chairman is to use technology to enhance the ability of the public to do business with the agency, to make our processes more transparent, and to improve our administrative processes internally. The recognition that our website is one of the best in government means that we have achieved my commitment to the President's E-Government policy to make government services more efficient, transparent, citizen-centered, and results-oriented. I would like to thank NLRB employees for their efforts and contributions in making our website a success.

The National Labor Relations Board launched its new interactive web site, with more document collections, in November 2006. The agency steadily has been expanding its electronic filing program for the public since July 2003 and this is the fourth release of the web site since the agency first began publishing decisions online at a Department of Commerce bulletin board in 1994. An improved navigational structure makes it easier for users to find information. A

searchable database of case information was added to the site that contains detailed public information, including docketing events, related documents, and dates in cases pending before the Board and in cases at the Regional Offices.

The site allows users to transact business online with the agency more easily. Several important enhancements include "My NLRB," a new feature, using portal technology, that allows users, who E-file documents to establish their own accounts in order for the system to automatically fill in data fields on E-filing forms; and an expanded E-filing program for filing documents electronically with the General Counsel's Office of Appeals; Regional, Subregional and Resident Offices; and the Division of Judges.

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